



CRYSTAL SINGING
BOWLS EUROPE
The Healing Power Of Sound

Terms and Conditions RETREATS

Last Updated: 5 October 2021

CONFIRMATION OF VACCINATION, IMMUNITY OR PCR TEST REQUIRED BEFORE RETREAT

For everyone's safety please show your CovidSafeBE app/EU Digital Covid Certificate/ Green Pass before the start of the retreat. You will not be able to attend the retreat without valid proof of either a vaccination certificate, a negative Covid-19 test, or recovery certificate showing recovery after a previous positive Covid-19 test.

RETREAT CONFIRMATION

Acceptance onto the retreat is subject to the following:

- On-line booking completion with agreement to the Terms and Conditions
- Receipt of 50% non-refundable deposit, or payment in full
- If payment is made for Teaching Fee only, then this payment is considered to be the non-refundable deposit.
- Confirmation from Crystal Singing Bowls Europe

Admission is by the sole discretion of Crystal Singing Bowls Europe and we reserve the right to refuse admission on any grounds, in which case all monies paid, will be refunded.

PAYMENTS

All prices and payments are in euros. We only take bank transfer in Europe.

BANK TRANSFER

- The payment can be made in full and includes the 50% non-refundable deposit.
- A 50% non-refundable deposit can be made to secure your reservation with emailed bank confirmation within 24 hours.
- Balance is payable 30 days prior to arrival
- If your booking is made within 30 days of the retreat date then the full amount is payable at the time of booking.

All bank charges must be charged to you, otherwise there will be a shortfall in your payment. Should the deposit/balance payment not be received within the time frame specified, Crystal Singing Bowls Europe reserves the right to cancel your booking(s) and to charge the applicable cancellation fees as set out below.



CANCELLATION FEES

If you cancel your booking, cancellation fees will apply. A cancellation will only be effective when we receive written confirmation of the cancellation and have responded having acknowledged the cancellation. If you cancel your retreat:

- 30 days or more prior to the retreat start date, we will retain the deposit;
- 30 days or fewer prior to the retreat date, we will retain 100% paid by you in connection with the booking.

We advise you take out cancellation insurance at the time of booking, which will help cover any cancellation fees. If you fail to join a retreat, arrive after the commencement of the retreat, or leave the retreat prior to its completion, no refund will be made.

BOOKING CHANGES

If you wish to transfer your booking to a third party you must notify us at least 30 days prior to the retreat date. A fee of €50 for the transfer will apply. Transfer to a third party can only be made to the retreat that was booked.

INSURANCE

Please ensure that you have full travel insurance to cover the activities of this retreat. We strongly recommend that you obtain appropriate travel insurance at time of booking to cover cancellations or loss of items and medical expenses. We will not be liable for any loss or damages incurred through circumstances beyond our reasonable control. We also strongly recommend it cover cancellation, curtailment, personal liability and loss of luggage and personal effects. We do not accept liability for loss or damage to your personal property or any medical condition, which may develop during or after your retreat. Your travel insurance should cover these and any other contingencies. Whilst all measures are taken to ensure a high standard of health and safety, we shall not be responsible for any injuries caused by nature or the environment.

RETREAT CANCELLATION

Crystal Singing Bowls Europe reserves the right in any circumstances to cancel a retreat, in which case we will offer a full refund of all monies paid.

EXCLUSIONS

Without limitation, Crystal Singing Bowls Europe is not responsible or liable for bodily injury, death, delays, changes or losses caused by, but not limited to acts of "God", war, threat of war, closure of airports, civil strife, natural disasters, epidemics, pandemics, accidents or any other events beyond or within our control; guests' injuries, illnesses, medical or psychiatric conditions developed during or subsequent to the retreat loss of/or damage to personal property of guests.



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UPDATING OUR TERMS AND CONDITIONS

We reserve the right to update and/or alter these terms and conditions at anytime, and it is your responsibility to be familiar with them prior to booking with us.